

# What constitutes malpractice?

## The biggest issue

The most common malpractice issue is learners having a mobile phone on them in the exam. The possession of a mobile phone, whether it is switched on or not, and whether or not there is evidence of it having been used, will lead to a **total loss of marks** for a learner. Using or attempting to use a phone will lead to **disqualification**. Please be aware of the serious penalties that come with having a phone in the exam. These penalties can have a significant effect on a candidate's result and future.

## No watches allowed

Learners are not allowed to have any type of watch on them during an exam – this includes smart watches, digital watches and traditional analogue watches. They're also not allowed to have smart glasses, AirPods, any other type of earphones/earbuds or any smart device.

## Offensive or obscene content

The use of any offensive, obscene or discriminatory content in exam responses is considered malpractice. Learners are responsible for all content they include, so they must understand the potential outcomes if they choose to include anything considered offensive or obscene which can include **a loss of all marks for the component or disqualification from the qualification**.